

THE WELINK.CARE LABEL HAS BEEN AWARDED TO



ON THE 31TH OF MARCH 2023

WITH THE HIGH DISRUPTION SCORE OF 78%



Dr. Thierry Vermeeren, CEO

The WeLink.Care label uses a composite index scoring the disruption value of a digital solution use case in the daily health practice. Our expert team has reviewed the preselected digital solution with a set of 35 points of measure, based on interviews, documents research and analysis.

DCARE RECEIVES THE WELINK.CARE LABEL

dCare, an innovative healthcare solution developed by Domintell, has been awarded the prestigious WeLink.Care Label. This recognition highlights dCare's exemplary contributions to digital health through its advanced technological capabilities and user-centric design. By meeting stringent evaluation criteria, dCare demonstrates its potential to enhance healthcare delivery and improve quality of life for both patients and professionals across diverse care settings.

About the WeLink.Care Label

A Benchmark in Digital Health Excellence. The WeLink.Care Label is a testament to innovation and impact in the field of digital health. Established in 2020 in response to the global challenges posed by the COVID-19 pandemic, the label initially served as a platform to identify and catalogue eHealth solutions that could address emergency healthcare needs. Over time, its scope has expanded to assess a wide array of digital health solutions, highlighting those that disrupt conventional practices while enhancing patient and professional experiences. Solutions that earn the WeLink.Care Label are recognized for their commitment to advancing healthcare innovation.

A Rigorous and Scientific Evaluation Process. Built on a foundation of scientific rigor and extensive research, the WeLink.Care Label evaluates healthcare solutions using a structured methodology. This approach incorporates over 50 data points across various dimensions, including business models, solution maturity, changes in practices, and user experience. Certified experts gather insights through interviews, documentation reviews, and stakeholder feedback, ensuring that only solutions demonstrating exceptional potential are granted the label. This certification serves as a mark of trust and excellence in the digital health community.

The Evaluation Process

A Comprehensive Methodology. The WeLink.Care evaluation process is rooted in a robust, multi-dimensional approach to assess the transformative potential of digital health solutions. This methodology examines not only the technological and economic aspects of a solution but also its impact on healthcare practices and user experiences. By applying a proven framework, the evaluation identifies innovative solutions capable of driving significant improvements in healthcare delivery while fostering sustainable practices.

Data-Driven Analysis by Certified Experts. Certified WeLink.Care experts lead the evaluation, employing a meticulous process that integrates diverse data sources. The assessment begins with a review of internal documents provided by the solution developer, followed by interviews with key stakeholders, including developers, users, and healthcare professionals. This detailed analysis ensures a comprehensive understanding of the solution's capabilities, adoption challenges, and real-world impact.

User-Centric and Iterative Evaluation. Central to the evaluation process is the inclusion of feedback from end-users—patients and healthcare professionals alike. Insights gathered during interviews and field studies help contextualize the solution's practical benefits and challenges. This iterative approach not only validates the solution's functionality but also provides actionable recommendations to enhance its performance and adoption.

Benchmarking Against Industry Standards. The final phase involves benchmarking the solution against industry standards and best practices. This step highlights areas of excellence and identifies opportunities for improvement, ensuring that certified solutions meet the highest expectations in security, interoperability, and user satisfaction. By earning the WeLink.Care Label, solutions demonstrate their readiness to contribute to a more efficient, patient-centered healthcare ecosystem.

DCARE

Introduction to the company

Domintell, a pioneer in advanced electronic solutions, has been revolutionizing the field of smart building technologies for over 37 years. Based in Nivelles, Belgium, the company specializes in developing innovative automation systems that enhance the functionality and autonomy of residential and professional buildings worldwide. With a legacy of excellence in hardware and software integration, Domintell is recognized for its dedication to creating intelligent environments that simplify and enrich daily life. In response to the growing need for tailored healthcare solutions, Domintell leveraged its technological expertise to develop **dCare**, a cutting-edge platform aimed at addressing challenges faced by the aging population. Guided by CEO Nicolas Vrijghem, the company seamlessly transitioned from its roots in building automation to healthcare innovation, reflecting its commitment to adaptability and impact.

The Solution

dCare represents Domintell's foray into the realm of digital health, offering a modular solution that addresses critical safety and monitoring needs for elderly individuals. Originally conceived during the COVID-19 pandemic, the solution emerged from a robust technological platform that has since undergone rigorous testing and optimization. dCare is tailored for diverse care environments, including geriatric services, rehabilitation centers, and nursing homes, extending its reach to individuals receiving care at home. This innovative solution combines advanced sensor technology with intuitive software to deliver real-time fall detection, geolocation, and routine monitoring. dCare empowers caregivers, families, and healthcare professionals by providing timely alerts and actionable insights, fostering a proactive approach to elderly care. Its adaptability ensures it meets the unique needs of various users, whether in institutional settings or private residences.

Features and Benefits

At its core, **dCare** is designed to enhance safety, independence, and peace of mind for users and their caregivers. Its flagship feature is a wearable bracelet equipped with advanced sensors and an algorithm that automatically detects heavy and soft falls without requiring user intervention. The bracelet also includes geolocation capabilities, helping monitor individuals' movements and detect anomalies such as wandering. Beyond safety, dCare offers intelligent routine monitoring by learning and analyzing daily patterns over a two-week period. Deviations from these routines trigger alerts, allowing caregivers to intervene promptly. Notifications are seamlessly transmitted via a user-friendly app, which integrates with smartphones, tablets, and PCs, ensuring accessibility for all stakeholders. The solution's modular design allows customization, enabling institutions or individuals to select features that align with their specific requirements.

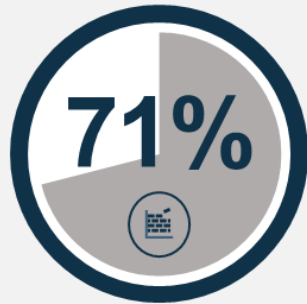
Compliance and Future Outlook

dCare adheres to the highest industry standards for data security and compliance, leveraging Amazon's cloud services to ensure the integrity and confidentiality of user information. Its infrastructure is built on advanced Bluetooth technology, requiring no invasive installations, which simplifies implementation across diverse environments. Looking ahead, Domintell plans to expand dCare's capabilities further, with features such as enhanced interoperability with healthcare management systems and additional predictive analytics. By continuously integrating user feedback and advancements in technology, dCare is poised to set new benchmarks in elderly care, solidifying its position as a leader in digital health innovation.

DISRUPTION SCORE

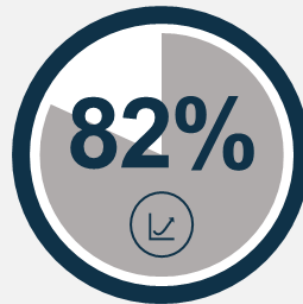
Since its launch in 2022, **dCare** has demonstrated promising potential as an innovative healthcare solution. While it is still in its early stages of market expansion, the solution's modular design, advanced fall detection technology, and user-centric features have garnered attention. Continued development in clinical validation, real-world adoption, and evidence-based publications will further solidify its position as a disruptive force in the digital health landscape.

BUSINESS PERFORMANCE



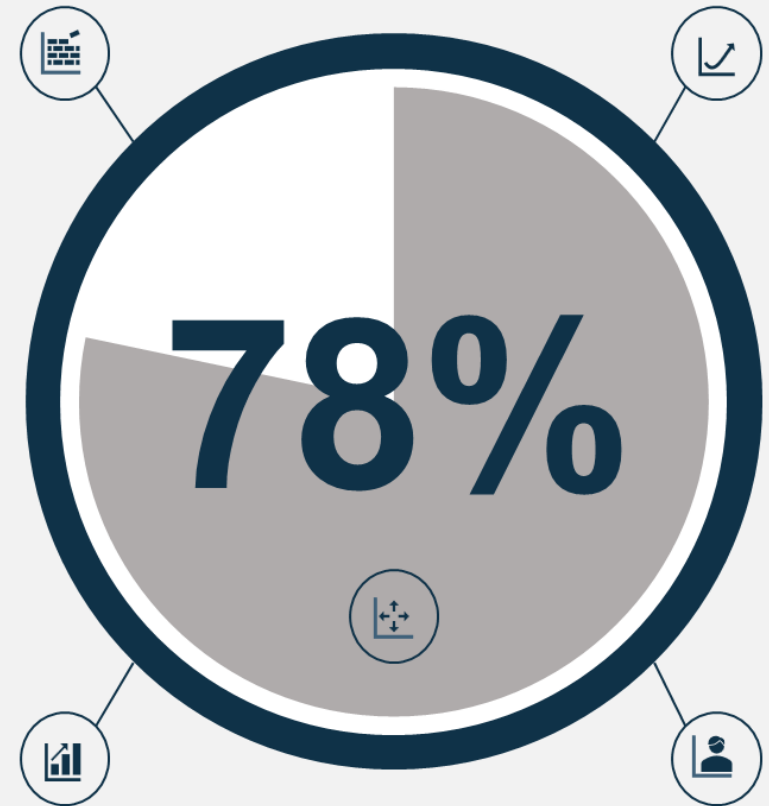
|~ good ~|

CHANGE OF PRACTICES



|~ very significant ~|

DISRUPTION POTENTIAL



|~ high ~|

SOLUTION MATURITY



|~ high ~|

USER EXPERIENCE



|~ very good ~|

BUSINESS MODEL

The financial performance of **dCare** is supported by the robust foundation of Domintell, a company with over 37 years of experience in technological innovation. Although dCare is a relatively new solution launched in 2022, it benefits from Domintell's established resources and market presence. While not yet profitable and with a limited customer base due to its recent commercialization, dCare's scalable business model positions it for sustainable growth in the digital health sector.

BUSINESS MODEL



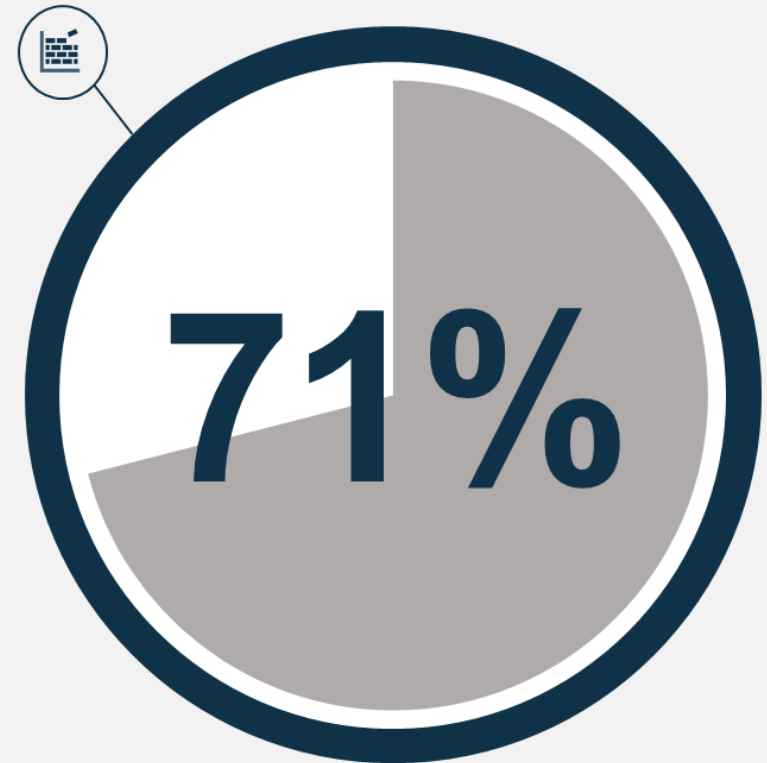
| ~ good ~ |

COMMERCIAL READINESS LEVEL



| ~ model validated ~ |

BUSINESS PERFORMANCE



| ~ good ~ |

SOLUTION MATURITY

The maturity of **dCare** demonstrates an evolving trajectory, reflecting moderate innovation progress. Although dCare has not conducted clinical studies or published PREMs and PROMs, it actively incorporates user feedback into its development. The solution is operational across diverse settings, including homes, hospitals, and nursing homes, indicating adaptability. However, it would benefit from robust scientific validation to enhance its credibility and further establish its role as a transformative digital health solution.

SOLUTION MATURITY

CLINICAL TRIALS



| ~ no published studies ~ |

PREMS & PROMS

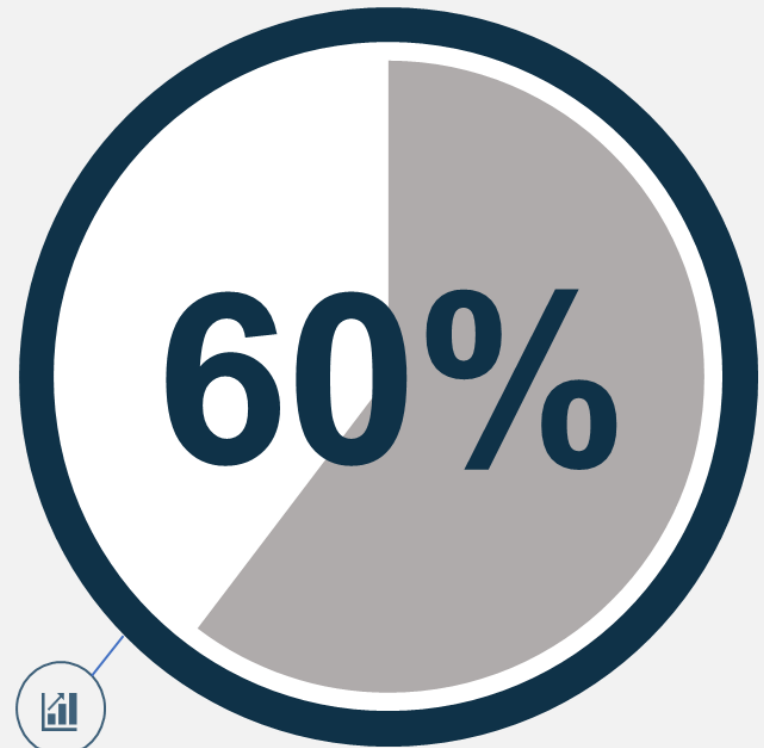


| ~ insufficient ~ |

DESIGN APPROACH



| ~ adequate ~ |



| ~ high ~ |

TECHNOLOGY READINESS LEVEL

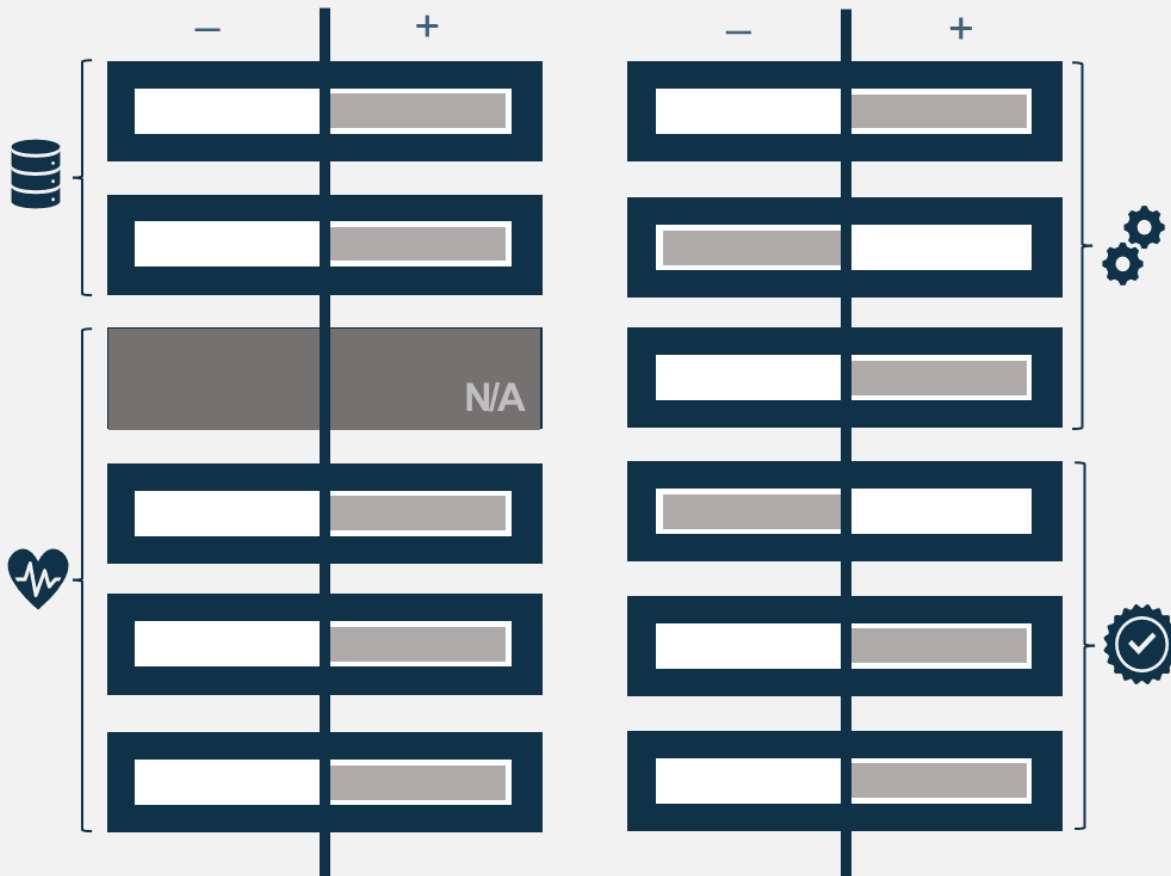


| ~ product deployed ~ |

CHANGE OF PRACTICES

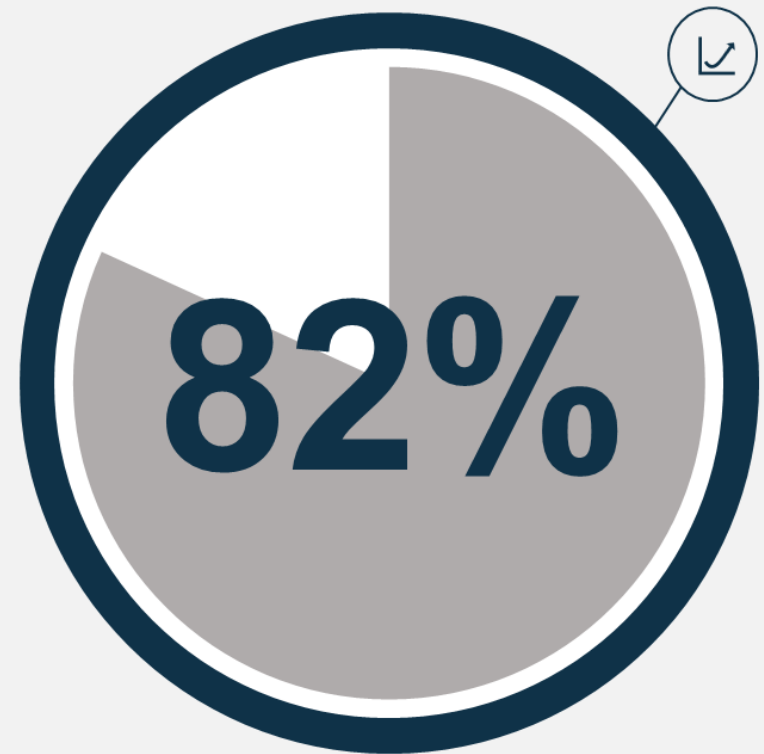
The Change of Practices Score highlights **dCare's** transformative impact on healthcare routines. The solution enhances data reliability and accessibility through precise detection and robust encryption, ensuring secure communication over Bluetooth mesh networks. It accelerates decision-making via AI-driven prioritization of care needs and integrates seamlessly across departments with flexible, transferable devices. Its design aligns with interoperability standards and prioritizes data privacy by routing securely to intended recipients. Though effective, the application lacks CE marking, reflecting an opportunity for further compliance enhancement.

PRACTICES MEASURE POINTS



| ~ 11 relevant measure points ~ |

CHANGE OF PRACTICES



| ~ very significant ~ |

USER EXPERIENCE : THE PROFESSIONAL AND PATIENT PERSPECTIVE

The dCare application is tailored to meet the needs of both patients and healthcare professionals. Designed for efficiency and adaptability, it facilitates fall prevention, monitoring, and runaway detection in healthcare facilities and private residences. With rapid deployment (3 hours for 25 beds) and intuitive functionality, it enables staff to monitor patients in real time. For patients, its affordable wristband integrates safety features such as fall detection, location tracking, and emergency assistance, fostering autonomy and security.



| ~ very good ~ |

PROFESSIONAL EXPERIENCE



PATIENT EXPERIENCE



| ~ very good ~ |

USER EXPERIENCE



| ~ very good ~ |

LINKS AND RESOURCES

<https://dcare.be/>

<https://label.welink.care/>

This report is based on the information provided by the scored company, input from various stakeholders, and the application of the WeLink.Care© methodology by OZConsulting. The findings, scores, and evaluations presented are intended solely for informational purposes and do not constitute a guarantee or endorsement of the quality, effectiveness, or commercial viability of the evaluated digital health solution.

The conclusions are drawn from the data available at the time of the study and may not reflect subsequent changes. OZConsulting assumes no responsibility for the accuracy or completeness of the information provided by the scored company or any third parties involved. Any reliance on this report is at the reader's own risk.

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